



**2020 FGWA ANNUAL
CONVENTION & TRADE SHOW**
May 28 – 30, 2020
Omni ChampionsGate Orlando

The 2020 FGWA Annual Convention & Trade Show Has Been Cancelled

The 2020 FGWA Annual Convention & Trade Show has been cancelled due to risks presented by the COVID-19 (Coronavirus). This is the first time the FGWA Annual Convention & Trade Show has been cancelled. The Annual Convention & Trade Show is the highlight of our annual offerings and the largest of our live meetings, bringing together hundreds of groundwater industry professionals and suppliers from across the nation. Thus, the decision to cancel was not taken lightly or without careful consideration and consultation.

The FGWA Board of Directors and staff monitored the COVID-19 situation closely leading up to the cancellation. FGWA's priority in making this decision is the health, safety, and well-being of our members, our staff, our exhibitors, sponsors and speakers. At this time, there are no plans to postpone or reschedule the Annual Convention & Trade Show in 2020, due to the uncertainty we are all facing at the moment and the inability to set an accurate timeline. The 2021 Annual Convention & Trade Show is planned for June 3-5, 2021 at the Omni Orlando Resort at ChampionsGate.

To all of our attendees who were planning to attend, we apologize for the inconvenience this cancellation has caused and will offer full refunds for all paid registration fees. You may also roll over your registration fees to the 2021 Annual Convention & Trade Show at no additional charge and you will be automatically registered. Our registration staff will contact you with specific instructions on how to request a refund or roll over your registration. Due to the circumstances, we are currently working on how we will do this most efficiently. We ask for your patience as we process a large volume of refunds.

Exhibit, Sponsorship and Advertising fees can also be applied to the 2021 Annual Convention & Trade Show. Our exhibit manager will be in contact regarding the options available for securing your company's exhibit, sponsorship and advertising location for the 2021 Annual Convention & Trade Show.

If you or your company is currently registered as an attendee, exhibitor, sponsor or advertiser, a separate notice will follow within the next few days with directions on how to roll over your registration for the 2021 Annual Convention & Trade Show or request a refund. All refunds should be requested by May 15, 2020. Past May 15, 2020 we will take in good faith that you would like to extend your payment to cover your fees or deposits at the 2021 Convention.

FGWA will work to preserve the hard work its presenters poured into preparation for this Convention and look to provide educational opportunities to our members to assist in the maintenance of CE requirements for license renewal mandated by the Florida Department of Environmental Protection.

Hotel Reservations and Cancellations: The Omni Orlando Resort at ChampionsGate will cancel all reservations made under FGWA's room reservation block within the next 7-10 business days. A notice of cancellation will be sent to the email address used when making the reservation. In the event that you do not receive a cancellation notice or you made your hotel reservations outside the FGWA reservation block and/or through a third party hotel booking site, you are encouraged to contact the hotel to cancel your reservation. If you need to contact the hotel regarding your reservation, please call 1-800-843-6664.

We at FGWA feel a deep appreciation for our members and the outpouring of support we have received in the wake of this news. FGWA is a member-run, not-for-profit organization that exists to serve its members, so we appreciate your continued support. Please do not hesitate to contact us with any questions or concerns.

General Questions: Please contact the FGWA Office 850-205-5641 or Danielle Jessup at djessup@executiveoffice.org

Attendee Registration Questions: 850-205-5641 or Kristyn McCauley at kmccauley@executiveoffice.org

Exhibitor Questions: 850-205-5641 or Elizabeth Lane at elane@executiveoffice.org

Sponsorship Questions: 850-205-5641 or Elizabeth Lane at elane@executiveoffice.org

Convention Advertising Questions: 850-205-5641 or Elizabeth Lane at elane@executiveoffice.org

Speaker Questions: 850-205-5641 or Danielle Jessup at djessup@executiveoffice.org

Hotel Reservation Questions/Cancellation: 1-800-843-6664